



Start capturing the lessons from your COVID-19 actions

COVID-19 provides businesses and organisations with an opportunity to capture the organisational lessons from implementing continuity plans and actions. Whether your business implemented a formal plan or developed a plan as the situation evolved, you will have undertaken actions and activities that need to be identified and learnt from.

Capturing key insights and learnings across all the stages the COVID crisis, can provide the data and understanding for ongoing implementation of robust and resilient continuity strategies, as well providing the groundwork for a post COVID organisation.

Working in conjunction with your leadership and management teams, we combine established lessons management methodology based on the Australian emergency management lessons framework with organisational resilience indicators to provide either a snapshot report or implement an ongoing lessons program to support continuous improvement and recovery processes for now and into the future.

Our Approach

We use our systematic approach to lessons management to provide either a “snapshot report” or a progressive lessons management program.

Working with you, we tailor our approach to your organisation using a project that includes:

- Surveys
- Consultation (1-on-1, small and large groups)
- Our organisational “pulse check”
- Observations
- Success indicators
- Insights, lessons and potential actions
- Project report

Your Benefits

A structured lessons management process can provide:

- focused strategic support to the crisis management team
- intelligence to support evidence-based decisions about response and recovery activities
- improved communication, cooperation, and collaboration
- reduced or mitigated risks with ongoing and future disruptions
- identification of best practice to inform continuous improvement
- intelligence leading to better preparation for the next stages of the COVID crisis

Get Started

Contact Matthew Harper for an obligation free discussion on how a COVID-19 lessons program can be developed from your organisation.

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